Worry Free Managed Video Program

Program Includes:

✓ Laminated remote guide with toll free support numbers for equipment and circuit provider
✓ On-Line tech support for the entire term of the contract
✓ Trouble Ticket service to your circuit provider - *We call your provider to open a trouble ticket*
✓ Installation and call testing
✓ Training – *On-going as needed throughout the entire term of the contract*
✓ Call configuration support
✓ Firmware upgrade management for the entire term of the contract - *We upgrade your system remotely every 3 months or when upgrades are available*
✓ (3) year advanced replacement – *(If the system fails it’s replaced within three business days)*
✓ (3) year warranty – *(Includes parts, labor and shipping)*
✓ Phonebook speed dialing directory video number entry - *(Send us frequently called video numbers and we enter them into the system with the identified names)*
✓ Managed Video – *(Connected router checked every 60 seconds 24/7)*
  - *Field Techs automatically notified of problems via email & text message*
  - *Uptime and downtime tracking and reporting with date / time stamp*
  - *Connection problems solved before you know you have one*

($99.00 per month per unit with one time set up fee)
Details on second page

Click here to email inquiry
**Duo-Video Feature** - You can plug a computer or laptop into the system for presentations with the standard *Duo-Video* Feature. The dual video feature sends two simultaneous video signals from two different video sources – *The camera and your computer*. This means the far end sees both the presenter and any computer input at the same time. *(This is the H.239 dual stream algorithm)*. H.239 is an international ITU, *(International Telecommunications Union)*, standard and available on all new videoconferencing systems with most manufacturers.

<table>
<thead>
<tr>
<th>$1,999.00 Set Up Fee</th>
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<th>$5,999.00 Set Up Fee</th>
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<tbody>
<tr>
<td><strong>1080p w/USB recording</strong></td>
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<td><strong>1080p w/USB recording,</strong> 18x PTZ optical zoom camera, And 4-way multi-site</td>
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<td>4x PTZ digital zoom camera</td>
<td>18x PTZ optical zoom camera</td>
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**Description of the above videoconferencing capability:** This all works on the ITU, *(International Telecommunications Standards)*. This means your system can connect to thousands of public videoconferencing conference rooms around the world. Participants can connect seamlessly with any other system or cloud based hosted service using the ITU videoconferencing standards.

***Control app for iPhone / iPad / Droid***

*Quote does not include router installation (added in the circuit contract at minimal cost)*

*Also, not included is Flat Panel Display installation, electric outlet installation or network drop for the videoconferencing system in the conference room*

*Call 330-677-5566 for an appointment and click here for a fact-to-face meeting on video*